



Harmonised eCall European Deployment

# I\_HeERO Final Event Activity 1

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# Agenda

- Member State upgrade Activity 1
  - What was achieved
  - Contribution to eCall across Europe
  - What went well
  - Problems
  - Questions



# Member State upgrade Activity 1

- All eleven Member States successfully upgraded
- Usually two PSAP per MS apart from a few exceptions!
- Most choosing the in-band router solution in front of the PSAP from different manufacturers



# Member State upgrade Activity 1

- What was achieved
  - Variety of architectures to respond to different MS requirements – Now being used across the World
  - SIP based PSAP solution was a challenge for eCall



# Member State upgrade Activity 1

- What was achieved
  - State of the Art review valuable to new member states outside of Europe wanting to upgrade
  - Testing scenarios for conformity defined and implemented
  - Testing scenarios now being used for OEM testing for consistency



# Member State upgrade Activity 1

- What was achieved
  - TestFest three initiated during I\_HeERO valuable lessons BUT did not foresee the challenges from real life 112 testing
  - Long number dial v 112
  - 112 Ghost Call originally identified in 2012 in HeERO, but the scale of the issue was unknown
  - eSIM purchases by the OEM 15 digit strings



# Member State upgrade Activity 1

- What was achieved
  - Website a point of reference and contact across the globe and needs to be maintained
  - Web site set up and maintained as a point of reference for issues found in live testing
  - eCall events in support of Ten-T and the project itself



# Problems

- Scale of the project, with 11 member states
- Member State Procurement rules
- Politics!
- Older Technology
- Vehicle makers slow to react
- Mobile Networks still not all upgraded





# Questions



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